

Rural and Communities Overview and Scrutiny Committee 2023/2024

WORK PROGRAMME

REPORT TITLE	ISSUE	PURPOSE	ORIGINATED/COMMIITEE HISTORY DATE(S)	CORPORATE PRIORITY
5 July 2023, 2.00pm				
End of year KPI's	To scrutinise and comment on performance against agreed measures Lead Officer: Debbie Roberts (Head of Corporate Projects, Policy and Performance)	To review the end of year Corporate Plan key performance indicators		High Performing Council
Review of Public Space Protection Orders (PSPOs)	Lead Officer: Ayeisha Kirkham (Public Protection Manager)	To review and scrutinise the PSPOs in place.		
Customer Service Update	Lead Officer: Claire Moses (Head of Revenues, Benefits and Customer Service, Interim Management - Community Engagement)	To provide the outturn position for 2022/23 regarding customer interactions and call handling as at 31 March 2023. Provide an update regarding the review of the Customer Experience Strategy and various projects being undertaken by the service.	Last reported 22 November 2022 to Finance, Economic Development and Corporate Services Overview and Scrutiny Committee	High Performing Council

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SK Community Awards	To provide a verbal update on the 2023 SK Community Awards Lead Officer: Carol Drury, Community Engagement Manager	For information	Last reported 28 April 2022	Healthy and Strong Communities
5 October 2023, 2.00pm				
Update on the bespoke local action plan, specific to South Kesteven, as part of the Lincolnshire Health and Wellbeing Strategy	To consider a local Health and Wellbeing Action plan for SKDC Lead Officer: Karen Whitfield, Assistant Director Culture and Leisure	Following the adoption of the Lincolnshire districts' Health and Wellbeing Plan to consider a local action plan for South Kesteven and agree regular reporting on delivery	Last reported 9 February 2023	Healthy and Strong Communities
Disabled Facility Grants	To raise Members awareness of DFGs and outline function and eligibility Lead Officer: Ayeisha Kirkham (Public Protection Manager)	To consider the length of time the DFG process takes from enquiry to completion, concentrating on how this can be improved for the client efficiently and effectively.	Summary of activity relating to DFG's during quarters 1 to 3 of 2022/2023 reported to 21 February 2023 Finance, Economic Development and Corporate Services OSC	
Presentation of the outcome of consultation and proposed Community Engagement and	Lead Officer: Claire Moses (Head of Revenues, Benefits and Customer Service, Interim Management - Community Engagement)	To comment on the draft Community Engagement & Development Strategy and associated action plan	Rural and Communities OSC received a report on 16 March 2023 and agreed consultation was to take place and then the subsequent	High performing Council Healthy and Strong Communities

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Development Strategy			development of the strategy	
Community Drop-in Sessions	Lead Officer: Craig Spence, Acting Director of Housing			
Equality Diversity and Inclusion Annual Position Statement	Lead Officer: Carol Drury (Community Engagement Manager)	To share the Equalities Annual Position Statement for 2022/23 for comment prior to its publication. The publication of this document is a requirement under the Equality Act 2010.	Brought to the Rural and Communities OSC annually to allow for comment from Members	High Performing Council
Cost of Living Update	Lead Officer: Claire Moses (Head of Revenues, Benefits and Customer Service, Interim Management - Community Engagement)	To review the impacts of cost of living and scrutinise the performance of the action plan	Last reported to Committee on 16 March 2023	High performing Council Healthy and Strong Communities
14 December 2023, 2.00pm				
Armed Forces – Advocacy and Community Engagement	Lead Officer: Claire Moses (Head of Revenues, Benefits and Customer Service, Interim Management - Community Engagement)	Annual report – Due December 2023	Last reported to Committee on 8 December 2022	High performing Council Healthy and Strong Communities

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SK Community Fund	Lead Officer: Carol Drury (Community Engagement Manager)	To consider changes proposed changes to the funding criteria To provide recommendations to Cabinet to approve changes and to allow the Fund to re-open to applications in April 2024	SK Community Fund last reported on 16 March which focused on the proposed amendments to the Fund	High performing Council Healthy and Strong Communities
1 February 2023, 2.00pm				
Safeguarding Annual Report	Lead Officer: Craig Spence, Acting Director of Housing			
Change4Lincs Update	Lead Officer: Craig Spence, Acting Director of Housing		Last reported 9 February 2023	
28 March 2024, 2.00pm				
Crime Disorder and Local Partnership working update			last reported on 16 March 2023	

Unscheduled Items

Report title	Issue	Originated	Corporate Priority

The Committee's Remit

The remit of the Rural and Communities Overview and Scrutiny Committee will be to work alongside Cabinet Members to assist with the development of policy and to scrutinise decisions in respect of, but not limited to:

- Allotments
- Anti-social behaviour, community safety and local policing
- Benefit claims
- Community engagement & cohesion
- Community funding and volunteering
- Community right to bid
- Community well-being
- Customer services

- Disabled facilities grant
- Equality and diversity
- Parish and town council liaison
- Public conveniences
- Safeguarding and individual wellbeing
- Shop front designs and funding
- Street furniture